

## Service Contract

## 120448763

Customer PO:	PO-AISB22030074	Intermec Technologies (S) Pte Ltd. 17 Changi Business Park Central 1 Honeywell Building Singapore 486073 SG
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<b>Bill To</b> 1952981	<b>Sold To</b> 1952981
ARTRONIQ INNOVATION SDN BHD 12 Jalan Pelukis U1/46B, Kawasan Shah Alam 10 40150 MY	ARTRONIQ INNOVATION SDN BHD 12 Jalan Pelukis U1/46B, Kawasan Shah Alam 10 40150 MY

<b>Order Information</b>	<b>Ship To</b> 429456
Additional Partner/VAR Honeywell Contact                      servicepo.apac.hsm@honeywell.com Payment Terms                              Net 30 Days After Invoice Date	ALC-TECH (M) SDN BHD ATTN : MR 30-1 JALAN 6/62A BANDAR MENJALARA KUALA LUMPUR 14 52200 MY

ITEM NO.	PART NUMBER	DESCRIPTION	QUANTITY	UNIT OF MEASURE
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10	SVCEDA51-SG3N	EDA51, EDGE, GOLD, 5 DAY, 3YR, NEW	4	AU
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**Contract Period (DD.MM.YYYY):**      22.03.2022-21.03.2025

**Service level Agreement/Objective**

**Freight:**                      Ground Freight - Honeywell Account

**Coverage:**                    Comprehensive - no rebuild/replace

**Repair TAT:**                5 Day

**End User:**

ALC-TECH (M) SDN BHD ATTN : MR  
30-1 JALAN 6/62A BANDAR MENJALARA  
52200 KUALA LUMPUR 14 MY

**For service requests, please visit:**

<https://hsm.secure.force.com/thetechsupportall/LoginRMA>  
Note: Full details about creating an RMA are included on these websites

**To request a Service Repair you will need the following details:**

- Product Part Number (generally located in battery well or on the underside of the unit)
- Serial Number
- Fault Description
- Return to Address
- Contact Name
- Telephone number

Additional Comments

**Line 10 details**

Serial No: 21362B4D01	Material No: EDA51-1-B633SOG EK
Serial No: 21362B4D31	Material No: EDA51-1-B633SOG EK
Serial No: 21362B50D4	Material No: EDA51-1-B633SOG EK
Serial No: 21362B52B6	Material No: EDA51-1-B633SOG EK