

## Service Contract

## 120450080

Customer PO: PO-159477	Intermec Technologies (S) Pte Ltd. 17 Changi Business Park Central 1 Honeywell Building Singapore 486073 SG
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### Bill To 815447

VSTECs Pericomp Sdn. Bhd.  
LOT 3 JALAN TEKNOLOGI 3/5  
Petaling Jaya 10 47810 MY

### Sold To 815447

VSTECs Pericomp Sdn. Bhd.  
LOT 3 JALAN TEKNOLOGI 3/5  
Petaling Jaya 10 47810 MY

### Order Information

Additional Partner/VAR  
Honeywell Contact servicepo.apac.hsm@honeywell.com  
Payment Terms Payment due 45 days upon billing date

### Ship To 429456

ALC-TECH (M) SDN BHD ATTN : MR  
30-1 JALAN 6/62A BANDAR MENJALARA  
KUALA LUMPUR 14 52200 MY

ITEM NO.	PART NUMBER	DESCRIPTION	QUANTITY	UNIT OF MEASURE
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10	SVCEDA71-SG3N	EDA71, E, GOLD, 5 DAY, 3 YR	2	AU
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**Contract Period (DD.MM.YYYY):** 01.04.2022-31.03.2025

**Service level Agreement/Objective**

**Freight:** Ground Freight - Honeywell Account

**Coverage:** Comprehensive - no rebuild/replace

**Repair TAT:** 5 Day

**End User:**

ALC-TECH (M) SDN BHD ATTN : MR  
30-1 JALAN 6/62A BANDAR MENJALARA  
52200 KUALA LUMPUR 14 MY

**For service requests, please visit:**

<https://hsm.secure.force.com/thetechsupportall/LoginRMA>  
Note: Full details about creating an RMA are included on these websites

**To request a Service Repair you will need the following details:**

Product Part Number (generally located in battery well or on the underside of the unit)  
Serial Number  
Fault Description  
Return to Address  
Contact Name  
Telephone number

Additional Comments

**Line 10 details**

Serial No: 20136B860F

Material No: EDA71-1-B741SAGEK

Serial No: 20136B8905

Material No: EDA71-1-B741SAGEK