

Service Contract

120446154

Customer PO:	PO-AISB22030003	Intermec Technologies (S) Pte Ltd. 17 Changi Business Park Central 1 Honeywell Building Singapore 486073 SG
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Bill To 1952981

ARTRONIQ INNOVATION SDN BHD
12 Jalan Pelukis U1/46B, Kawasan
Shah Alam 10 40150 MY

Sold To 1952981

ARTRONIQ INNOVATION SDN BHD
12 Jalan Pelukis U1/46B, Kawasan
Shah Alam 10 40150 MY

Order Information

Additional Partner/VAR
Honeywell Contact servicepo.apac.hsm@honeywell.com
Payment Terms Net 30 Days After Invoice Date

Ship To 429456

ALC-TECH (M) SDN BHD ATTN : MR
30-1 JALAN 6/62A BANDAR MENJALARA
KUALA LUMPUR 14 52200 MY

ITEM NO.	PART NUMBER	DESCRIPTION	QUANTITY	UNIT OF MEASURE
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10	SVCEDA51-SG3N	EDA51, EDGE, GOLD, 5 DAY, 3YR, NEW	2	AU
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Contract Period (DD.MM.YYYY): 01.03.2022-28.02.2025

Service level Agreement/Objective

Freight: Ground Freight - Honeywell Account

Coverage: Comprehensive - no rebuild/replace

Repair TAT: 5 Day

End User:

ALC-TECH (M) SDN BHD ATTN : MR
30-1 JALAN 6/62A BANDAR MENJALARA
52200 KUALA LUMPUR 14 MY

For service requests, please visit:

<https://hsm.secure.force.com/thetechsupportall/LoginRMA>
Note: Full details about creating an RMA are included on these websites

To request a Service Repair you will need the following details:

- Product Part Number (generally located in battery well or on the underside of the unit)
- Serial Number
- Fault Description
- Return to Address
- Contact Name
- Telephone number

Additional Comments

Line 10 details

Serial No: 22022B40A2	Material No: EDA51-1-B623SOGEK
Serial No: 22022B4194	Material No: EDA51-1-B623SOGEK