

Dear Valued Customer:

Thank you for your purchase of the Zebra support services described below and detailed on the proceeding page(s). We are pleased to provide you with the services that you have requested.

You now have access to Zebra's live and online technical support resources, software releases, security patches and updates, as well as Zebra's global repair and logistics capabilities, per your contract's entitlements. You can rest assured that experts in the technology that you have purchased will provide you with the support that you need and expect.

The attached documents set forth the details of this service contract:

- Service Description Documents (SDDs) describe the scope of services provided
- Customer Instructions describe how to access the services to which you are entitled
- Zebra's Terms and Conditions of Sale <https://www.zebra.com/us/en/terms-conditions.html>

This service contract is governed by the Zebra Terms and Conditions of Sale unless otherwise agreed in writing by authorized representatives of both Parties, in which case the pre-agreed (agreement) terms will apply.

If you have any questions, please email the contract services team at:

contractservices.APAC@zebra.com.

On behalf of Zebra, we thank you for your business. We value your confidence in our services and look forward to providing you with support for your products – delivered with quality you can rely on.

Sincerely,



Ryan Goh, VP & GM Sales, Asia Pacific, Zebra Technologies Asia Pacific Ltd



YOUR ZEBRA SERVICE CONTRACT DETAILS

Zebra Reseller Partner	ALC-TECH (M) SDN BHD
End User Customer	ALC-TECH (M) SDN BHD
Service Contract Reference Number	38226763
Reseller Purchase Order	PO013521
Purchase Order	4505834730

Service Part Number	Description	Qty	Duration	Service Detail
Z1AE-TC21XX-3C00	3 YEAR ZEBRA ONECARE ESSENTIAL FOR TC21XX WITH COMPREHENSIVE COVERAGE. DOES NOT INCLUDE COVERAGE FOR CRADLES.	2	25-Feb-2022 to 24-Feb-2025	Comprehensive Coverage Core Software Support Depot Repair Device Diagnostics Online Repair Dashboard Technical Support Web Support

EQUIPMENT LIST

Service SKU	Entitled Product	Serial Number	Quantity	Duration
Z1AE-TC21XX-3C00	TC210K-01A222-A6	20340523021078	1	25-Feb-2022 to 24-Feb-2025
Z1AE-TC21XX-3C00	TC210K-01A222-A6	21145523022736	1	25-Feb-2022 to 24-Feb-2025