

Service Contract

120450082

Customer PO: PO-159628	Intermec Technologies (S) Pte Ltd. 17 Changi Business Park Central 1 Honeywell Building Singapore 486073 SG
------------------------	---

Bill To 815447	Sold To 815447
VSTECs Pericomp Sdn. Bhd. LOT 3 JALAN TEKNOLOGI 3/5 Petaling Jaya 10 47810 MY	VSTECs Pericomp Sdn. Bhd. LOT 3 JALAN TEKNOLOGI 3/5 Petaling Jaya 10 47810 MY

Order Information	Ship To 429456
Additional Partner/VAR Honeywell Contact servicepo.apac.hsm@honeywell.com Payment Terms Payment due 45 days upon billing date	ALC-TECH (M) SDN BHD ATTN : MR 30-1 JALAN 6/62A BANDAR MENJALARA KUALA LUMPUR 14 52200 MY

ITEM NO.	PART NUMBER	DESCRIPTION	QUANTITY	UNIT OF MEASURE
----------	-------------	-------------	----------	-----------------

10	SVCEDA71-SG3N	EDA71, E, GOLD, 5 DAY, 3 YR	2	AU
----	---------------	-----------------------------	---	----

Contract Period (DD.MM.YYYY): 01.04.2022-31.03.2025

Service level Agreement/Objective

Freight: Ground Freight - Honeywell Account

Coverage: Comprehensive - no rebuild/replace

Repair TAT: 5 Day

End User:

ALC-TECH (M) SDN BHD ATTN : MR
30-1 JALAN 6/62A BANDAR MENJALARA
52200 KUALA LUMPUR 14 MY

For service requests, please visit:

<https://hsm.secure.force.com/thetechsupportall/LoginRMA>
Note: Full details about creating an RMA are included on these websites

To request a Service Repair you will need the following details:

- Product Part Number (generally located in battery well or on the underside of the unit)
- Serial Number
- Fault Description
- Return to Address
- Contact Name
- Telephone number

Additional Comments

Line 10 details

Serial No: 20136B872A	Material No: EDA71-1-B741SAGEK
Serial No: 20136B8A49	Material No: EDA71-1-B741SAGEK